**Increasing Confidence and the Purpose of QA**

Initial results from inspecting the site:

“Forgot password” function appears to be broken

Map covers Utah only and has a marker at Lat 0 Long 0

Test items in order:

1. Create account for renter and user
2. Login / log out / log back in
3. Create item to rent
4. Rent item out
5. Rent an item from owner
6. Check owner profile and renter profile
7. Review item

**Yoodlize Search Test**

1. Search for Rubik’s Cube from home page search produces no results
2. Searching Toys and Games catalog for Rubik’s Cube also no results; from page 5 of Advanced Search results in Toys and Games category, no results

**Metrics:**

1. Selecting “See All” on the front page for any category only displays about half the pages of items. The rest of the pages show “No Results” when clicked.
2. Forgot Password does nothing
3. Map covers Utah
4. Item cannot be shown for rent outside Utah
5. Create an account hard to find
6. Categories are not curated; Ford Excursion Limo is not clothing
7. Facebook reviews indicate Yoodlize may not be as careful with customer data as they could be
8. Resizing page can take user to a page requesting user download mobile app
9. Listings appear in catalog but do not persist on user page
10. Posted items cannot be edited

**What are some good things about Yoodlize?**

1. Tells a story clearly
2. Handles pictures logically and consistently
3. Good categorization
4. Easy to sign up

**Test Report:**

Yoodlize is a site with great potential, that only needs some attention to a few important details before it can marry a great concept with great execution.

When the user first encounters Yoodlize, they are drawn in immediately by bright colors and friendly, sans-serif fonts. After the user finds the sign-up function, signing up for a new account is easy and intuitive.

After a strong start, however, some issues show:

1. While signing up is easy, if a user forgets their password, the “forgot password” function does not work.
2. Once a user posts an item for rent, that item doesn’t stay on their profile page, and it cannot be edited.
3. When searching for items through the “See All” links shown on the front page for each category, not all the items will be displayed.
4. Login does not work on different browsers.
5. Items only display when the user who posted them is logged in.

Those are some of the major issues. I’m sure with a little more time we can give the site a thorough check and help develop an action plan for fixing any problems.